# We'd like to take this opportunity to welcome you to your new Nantucket Bank, now a division of Rockland Trust.

# **Important Information About Your Account**

All your accounts will transition to Nantucket Bank, a division of Rockland Trust on **Monday, June 10, 2019**. Below is important information about the account services you may currently be using with Nantucket Bank.

#### **Nantucket Bank Branches**

- All branches will close at 5:00 p.m. on Friday, June 7, 2019.
- All branches will remain closed Saturday, June 8, 2019, and Sunday, June 9, 2019.
- You can access your accounts for withdrawals during this period using your current ATM and debit card(s).
- All Nantucket Bank branches will reopen at normal business hours as a division of Rockland Trust on Monday, June 10, 2019.

#### **Debit Card**

- We recently mailed your new Nantucket Bank Debit Card and personal identification number (PIN).
- Please continue to use your current ATM and debit card(s) through Sunday, June 9, 2019.
- Any automatic payments currently being made from your current ATM and debit card(s) will no longer be made after Sunday, June 9, 2019.
  To reestablish your automatic payments, please contact your service providers to update them with your new Nantucket Bank Debit Card number after Sunday, June 9, 2019.
- Beginning Monday, June 10, 2019, use your new Nantucket Bank Debit Card. Your current card will no longer work.

#### Checks

 Your Nantucket Bank checks will continue to be honored. After the conversion, we will send you information on ordering new checks.

## **Online and Mobile Banking Services**

- If you are an online or mobile banking user, instructions on how to get started were recently mailed to you. For more information visit NantucketBank.com or RocklandTrust.com.
- Thursday, June 6, 2019, at noon Access to Nantucket Bank Bill Pay ends.
- Friday, June 7, 2019, at 2:00 p.m. Access to Nantucket Bank Mobile/ Remote Check Deposit ends.
- Friday, June 7, 2019, at 5:00 p.m. Access to Nantucket Bank Online and Mobile Banking ends.
- Monday, June 10, 2019 Access to Rockland Trust Online and Mobile Banking begins. You may also begin using Rockland Trust Bill Pay.

If you have not received either your new Nantucket Bank debit card or your online and mobile banking information by **Wednesday**, **June 5**, **2019**, please contact us at 508.732.3825.

#### **Account Statements**

 A final Nantucket Bank account statement for all checking and savings accounts will be sent to you with up-to-date information as of Friday, June 7, 2019.

## **Telephone Banking**

- Access to Nantucket Bank Telephone Banking ends on Friday, June 7, 2019, at 5:00 p.m.
- For security reasons, you will need to establish an access number and PIN to use the Rockland Trust Telephone Banking system. To establish an access number and PIN, you can visit your local branch or call our Customer Information Center at 508.732.7072 after the conversion.

## We're Here to Help!

Please contact us if you have any questions, comments, or concerns.

**Phone:** 508.732.3825

Associates are available:

Weekdays: 7:00 a.m. to 8:00 p.m. Saturday: 8:00 a.m. to 5:00 p.m. Sunday: 11:00 a.m. to 3:00 p.m.

Email: Customer.Service@RocklandTrust.com

**Branch:** Visit any one of our more than 95 branch locations throughout

eastern Massachusetts.